



APPOINTMENT AND FEE POLICY – Therapy Services

FEES

To allow us to continue to provide a quality and affordable professional service, we are required to regularly review our fee and appointment policy. The following schedule of fees and appointment etiquette is outlined below.

PSYCHOLOGY WITH TOM WATTS

- 1) If you are referred under an active Mental Health Care Plan – a gap fee of \$115 is payable at your appointments.
- 2) If you are self-funding your appointments (no referral) - the full fee of \$256.85 is payable, we can process most private health claims onsite.
- 3) Workcover and NDIS clients will be invoiced accordingly for all your appointments.

PSYCHOLOGY WITH YIANNI SIANNIS

- 1) If you are referred under an active Mental Health Care Plan – the full fee of \$213.55 is payable at your appointments, you will receive a \$96.00 rebate.
- 2) If you are a concession card holder the rate is \$163.55.
- 3) If you are self-funding your appointments (no referral) - the full fee of \$213.55 is payable, we can process most private health claims onsite.
- 4) Workcover and NDIS clients will be invoiced accordingly for all your appointments.

At the discretion of the psychologist, they may choose to change the rebate from Medicare if you are more than 30 minutes late. Please discuss it with the clinician directly for more information.

COUNSELLING WITH NATALIA JOHANSEN

- 1) If you are self-funding your appointments - the full fee of \$160 is payable, private health claims are not applicable.
- 2) If you are a concession card holder the rate is \$120.00
- 3) NDIS clients will be invoiced accordingly for all your appointments.

APPOINTMENTS

The following is a guide to fees and clinic policy for missed, unconfirmed and rescheduling of appointments. This policy is based on the effectiveness of psychology requiring scheduled attendance.

You Psychology Adelaide will send an appointment reminder 3 days before your appointment. Please note all appointments need to be confirmed within 48 hours of the appointment date, and outside of this time the following fees will apply:

- **Full amount payable for your clinician** *Less than 48 hours' notice to cancel, reschedule appointment or no show.* This is applicable to all clients. The amount must be paid in full before further appointments can be booked or attended.

I _____ understand the attendance policy and fees as outlined above.

Date _____ Sign _____

****Please discuss with Admin if you are unsure about this information- This policy is based on Australian Psychological Society guidelines and Australian Counselling Association guidelines****